

Martin Green

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Objective

Technically adept professional with a strong background in software development, technical support, and hardware setup. Proven ability to diagnose, troubleshoot, and resolve complex issues both remotely and in person. Adept at maintaining client relationships and equipped with a Bachelor's degree in Computer Science.

Work Experience

Software Engineer, FDM Group

July 2024 - Present

- Developed employee management system following **Scrum** practices with a distributed remote team
- Utilized **Angular, Java, Spring Boot, and MySQL** to build scalable back-end and elegant UI
- Applied UX design principles, test driven development, and code optimization

Software Developer, Independent Projects, Carmen, Verify Vax, & TabSaver

April 2021 - June 2024

- Developed personal projects through **independent research and study**
- Utilized industry standard tools such as **React, TypeScript, Bootstrap, Express, and AWS Lambda**
- Designed responsive interfaces, focusing on simplicity to enhance usability
- Prioritized data-privacy by collecting zero personal data and utilizing client-side processing

Solutions Engineer, Lenos Software

May 2022 - April 2023

- Supported **over 50 unique clients, 200 websites, and 100,000 user registrations** on SaaS platform
- Developed sites with JavaScript, HTML, Bootstrap, and CSS, optimizing user flow and performance
- Consistently **ranked #1 in ticket resolutions** and client feedback
- Collaborated with Engineering to **identify feature enhancements and resolve bugs**
- Led product demos and user training for current and prospective clients
- Developed custom feature proof-of-concepts
- Increased year-over-year event registration by 5-10%

Audio Visual Technician, Encore, InterContinental Los Angeles

September 2018 - May 2022

- Collaborated with team to **plan large event technical design and signal flow**
- Executed highly technical room sets spanning multiple ballrooms and over a dozen breakout rooms
- Demonstrated attention to detail with minimal supervision
- Coordinated equipment and coworkers for **events worth over \$200k**
- Troubleshoot and tested equipment configurations and created backups to ensure a seamless event
- Won **repeat business from over 30 different clients worth over \$10m revenue**
- Achieved over 9.5/10 client satisfaction scores

Education

Carleton College, Bachelor of Arts, Computer Science

June 2018

- **Senior Project:** React Native app to visualize energy use on campus using a **REST API** and **OOD**
- **Coursework:** Software Design, Algorithms, Artificial Intelligence, Data Visualization, Computer Security

Skills

Programming Java & Spring Boot, Python & Flask, React & JavaScript ES6, PostgreSQL & MySQL, Bash & Unix

Development GitHub, Windows, Linux & WSL, MacOS, Development Consoles, Postman, Docker, Wireshark

Collaboration Freshdesk, Zendesk, Zoom, Microsoft Teams & Office, Remote Desktop, Salesforce, Trello, Jira